



## **PLAYTOPIA Inflatable Park Rules Terms & Conditions**

### **Participation Requirements**

- Guests must present proof of Cyprus residency upon check-in by presenting their government-issued ID or residency permit/yellow slip.
- Entry is permitted only to children aged 4 to 14 years.
- Participants must meet the minimum height requirement of 1 metre.
- Children under 10 years old must be supervised by a responsible adult (18+).
- All participants must complete the required waiver before entering the attractions.
- Participants must always wear a valid wristband.
- Socks must be worn at all times while using the inflatables.
- Shoes must be removed before entering any inflatable area.
- Participants must be physically fit and able to use the attractions safely.
- Wet clothing is not permitted.
- Participants must use only the designated area appropriate for their age and physical size.
- Management reserves the right to refuse entry, suspend participation or remove participants for safety reasons.

### **Participants must remove:**

- Jewellery
- Watches
- Mobile phones
- Keys
- Bags
- Sharp or hard objects
- Any loose items from pockets

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## General Safety Rules

- Listen to and follow all staff instructions immediately.
- Always be aware of other participants and play safely and respectfully.
- Rough play, pushing, wrestling, and deliberate collisions are strictly prohibited.
- Do not run on access platforms, stairs, or around inflatable attractions.
- Keep all entrances, exits, stairs, and walkways clear at all times.
- Do not sit, lie down, or obstruct activity areas.
- Do not climb, hang from, or pull-on walls, netting, barriers, or inflatable structures.
- Keep hands and feet to yourself.
- Always be mindful of smaller children and give them adequate space.
- Only one participant may use a slide at a time unless otherwise instructed by staff.
- Slides must be used feet first and in the seated or lying position, as directed.
- Enter and exit attractions only through designated access points.
- Always remain within designated play areas.
- Do not enter any closed, restricted, or barricaded areas.

## Prohibited Activities

The following activities are strictly prohibited:

- Flips
- Somersaults
- Front flips
- Back flips
- Diving
- Head-first sliding
- Climbing exterior walls
- Hanging from structures or netting
- Horseplay
- Bullying or aggressive behaviour
- Food, drinks, chewing gum, or sweets on inflatables
- Use of sharp objects
- Use of toys or personal sports equipment

Failure to comply with these rules may result in removal of the premises.

## Adult Rules

- Adults are prohibited from using inflatables as participants.
- Adults may enter an inflatable area only prior staff authorization and solely for the purpose of assisting a child.
- Adults must not bounce, jump, slide, run or engage in any activities on the inflatables.
- Adults must follow all staff instructions given by staff immediately.
- Adults remain responsible for the supervision and behavior of children in their care.

Management reserves the right to remove any adult whose actions create a safety risk.

## Emergency Procedures

- If an inflatable loses air pressure:
  - Stop all activity immediately.
  - Move onto your hands and knees.
  - Exit calmly via the nearest safe exit as directed by staff.
- If a whistle is sounded or staff instruct participants to stop:
  - Stop immediately.
  - Remain still and await further instructions from staff.
- Report any injuries, hazards, damage, or unsafe conditions to staff immediately.
- Follow all evacuation instructions promptly and without delay.

## Health Restrictions

Participants should not use the inflatables if they:

- Have neck, back, heart, or joint conditions.
- Are recovering from recent surgery or injury.
- Have any medical condition that could be aggravated by bouncing or impact activity.
- Are under the influence of alcohol, medication, or substances that impair judgment.

For safety reasons, participants with any medical concerns should consult a healthcare professional before participating.

## Staff Enforcement Statement

To ensure the safety and enjoyment of all guests, staff reserve the right to:

- Restrict access to any attraction.
- Separate participants by age, height, size, or ability.
- Pause, suspend, or stop activities when necessary.
- Remove any individual who fails to comply with safety rules or staff instructions.
- Temporarily close attractions for inspection, maintenance, operational, or safety reasons.

Failure to comply with these rules or staff instructions may result in removal from the facility.